Representing The Member

Role Play Debriefing

Provide the first opportunity for the **steward** to comment - e.g.

- What were your goals going into the hearing (re: the case; the grievor; your own approach; ...)? Did you achieve your goals? How did you recognize this?

- What worked particularly well for you during the hearing (e.g., arguments; style; tactics; etc.)? How could you tell you were being effective?

- What might you do differently another time? Why?

Then, allow **other group members** to share their observations/ feedback: e.g.

- In what ways was the steward effective in the presentation of the case? How did you recognize this?

- What might you suggest the steward try differently another time and why?

- If you were the member whose case the steward just represented, what would you say to him/ her at the end of this hearing?

- What might you now do as a result of this experience?